



BASE Entertainment Group Sales FAQ

How many shows does BASE Entertainment have in Las Vegas?

BASE Entertainment operates five permanent shows and also operate theatre space in Las Vegas. The show and venues include:

- *Phantom - The Las Vegas Spectacular* at the Venetian/Palazzo Resort & Casino
- Jersey Boys at Paris Las Vegas
- PEEPSHOW Starring Holly Madison at Planet Hollywood
- Defending the Caveman at Harrahs
- Absinthe at Caesars Palace
- BASE Entertainment also operates the Theatre for Performing Arts and the CHI Showroom at Planet Hollywood

What if I don't know which show my group should attend?

BASE Entertainment will be happy to work with you and help you decide which show would be most appropriate for your group.

What constitutes a group order?

A group is 10 or more tickets purchased with one payment for a single performance at Peepshow, Phantom, Jersey Boys, Absinthe and Defending the Caveman.

Is there an advantage to placing my group order early?

Group orders booked in advance are eligible to receive discounted rates and preferred seating. Contact us for detailed pricing information.

Will I automatically get the best seats for my group?

Each of the BASE Entertainment productions offers tickets at various price categories. BASE Entertainment will always reserve the best seats available at that time within your preferred price category. We suggest booking as early as possible to ensure the best seating availability.

Can children attend the show?

Age restrictions vary by show.

- Children under 5 years of age will not be admitted to the Phantom theatre
- Jersey Boys is not recommended for children under 12, children under 5 will not be admitted to the theatre
- Defending the Caveman is not recommended for children under 13
- Peepshow is restricted to adults 18 and over
- Absinthe is restricted to adults 18 and over

Do you accommodate those with special needs?

Yes, special needs seating is available at each theatre – please notify BASE Entertainment prior to placing your order if you require access to special needs seating areas.

How do I submit a group ticket order?

1. Submit your choice of show, date, time, seating category and ticket quantity on the Group Sales Contract.
2. Send completed Group Sales Contract via fax **(702) 853-5905** or by scanned/email directly to Groups@BASEentertainment.com, BASE Entertainment reserves the best seats available.
3. Provide payment via credit card or wire transfer.
4. BASE Entertainment sends you a detailed confirmation that includes exact seat locations, pick-up instructions and ticket office hours.

Once I have submitted my order how long does it take to process?

Generally, group processing takes 1 to 2 business days after payment has been submitted. Please note this does not include weekends and holidays as our office is closed.

How can I pay for my Group?

Accepted forms of payment include credit card or wire transfers; All payable in US dollars. Personal Checks and Cash cannot be accepted for group orders.

Is a deposit required?

No deposit is required. Full payment is required upon submission of your group contract.

Are there any taxes added to the ticket price?

YES, in Nevada there is a 10% live entertainment tax (LET) added to the cost of each ticket.

How do I make revisions to an existing order?

Any revisions must be requested in writing by responding directly to the confirmation email sent BASE Entertainment. Group orders are considered final upon printing.

Once my order is confirmed, how do I get the tickets?

Group tickets are available for pick-up at the performing show's Ticket Office. Ticket collection instructions are specified within the group ticket agreement.

Does BASE Entertainment offer any pre show receptions or dinners?

Event planning assistance is available with a variety of pre/post show reception and/or dinner options. Unique locations such as the theatre foyers, private & VIP areas or at any the premiere restaurants, nightclubs and ultra lounges in Las Vegas.

Does BASE Entertainment make Theatre Space available for your meeting or event?

Yes, the Theatre for Performing Arts at Planet Hollywood is a unique and versatile 7111 seat auditorium-style venue that plays host to some of music's most celebrated acts such as Justin Timberlake, Tool, Justin Beiber, Willie Nelson, Sheryl Crow, Nine Inch Nails and Journey. It is also the host venue for internationally televised events such as the Miss America & Miss USA Pageants, Showtime's Boxing After Dark, as well as corporate and industry events. Details provided upon inquiry.

Does BASE Entertainment offer related show merchandise?

One option is to send your guests home with a souvenir from the show. May we suggest adding a show program or a CD of the music from the show? Each show has a variety of show merchandise.

Can I use BASE Entertainment logos and graphics for invitations or flyers?

Yes, once a group order is confirmed you may request official show logos/visuals. Please contact us for more information.

Where is the BASE Entertainment Las Vegas [office](#) located?

The **BASE** Entertainment [office](#) is located at;
3960 Howard Hughes Parkway, Suite 380
Las Vegas, Nevada, 89169

Are the BASE Entertainment Productions available for buyouts?

Yes, please contact Group Sales to discuss options as they vary per theatre. Theatre capacities are as follows:

- Phantom – 1815
- Jersey Boys – 1477
- PeepShow Starring Holly Madison – 1374
- Absinthe - 550
- Defending the Caveman - 360
- Theatre for Performing Arts at Planet Hollywood - 7111

We look forward to working with you!

Group Sales

BASE Entertainment

1 (866) 633-0195 toll free or (702) 853-5950 phone

Groups@BASEentertainment.com

www.BASEentertainment.com

BASE Entertainment Group Sales Hours - 9:30am to 6:00pm, Monday to Friday PST

***Closed Weekends and Holidays**

www.BASEentertainment.com